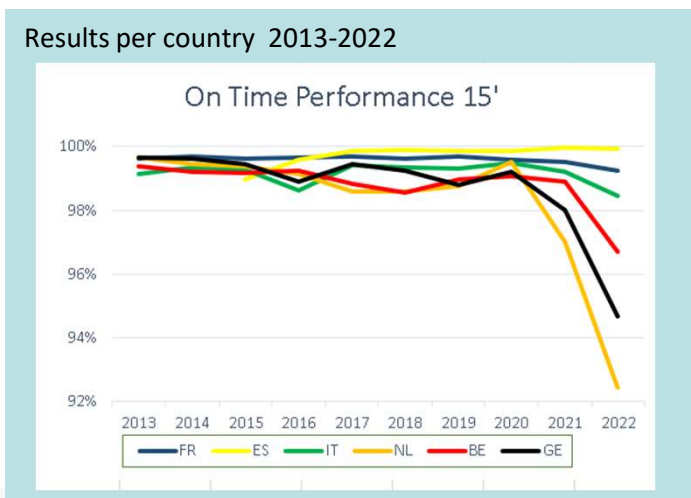
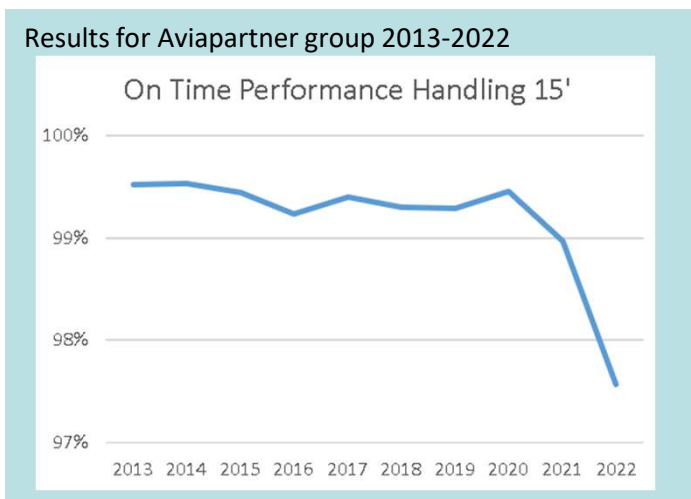


Aviapartner punctuality



Aviapartner uses several Key Quality Performance Indicators to measure its service level. One of the most important standards of the Aviapartner Service Level and therefore also a Key Quality Performance Indicator is the On-Time Performance 15 minutes. The ultimate target is no delays caused by Aviapartner. A threshold of 99% is used for evaluation of the On-Time Performance 15 minutes. This means that for every 100 flights, 1 flight can be delayed for more than 15 minutes. The graphs show the results on Aviapartner group level from 2013 to 2022, the results per country over the same period and the results for each airport in 2022.



2022		2022	
Belgium	96,86%	Spain	99,91%
Brussels	96,68	Lanzarote	99,91
Brussels Cargo	97,86	Malaga	99,9
Antwerp	99,9	Fuerteventura	99,83
Ostend	98,97	Girona	99,87
Liège (handling)	96,72	Menorca	100
Germany	94,68%	Sevilla	100
Düsseldorf	94,44	Tenerife Sur	99,89
Hannover	99,00	France	99,25%
Italy	98,46%	Bordeaux	98,75
Bologna	96,47	Lille	99,55
Catania	99,73	La Rochelle	99,45
Crotone	99,83	Lyon	98,88
Rome	98,28	Montpellier	99,8
Milan (LIN)	99,20	Marseille	99,5
Milan (MXP)	95,95	Nice	98,67
Palermo	99,83	Nantes	99,63
Reggio Calabria	99,88	Toulouse	99,87
Lamezia Terme	99,47	The Netherlands	92,42%
Turin	98,95	Amsterdam	93,06
		Rotterdam	90,74